

Cancellations Policy

- By e-mail: CORPORATERESERVATIONS@isrotel.co.il
- Upon cancellation of a reservation effected within 21 days from the date the booking was made or from the date of receipt of the booking confirmation document (whichever is later), and provided that the cancellation date is not within 7 days (that are not rest days) prior to the check-in date, the Ordering Party will be charged with a cancellation fee in the sum of NIS 100 (one hundred) or 5% (five percent) of the value of the order, whichever is lower.
- Upon cancellation of a reservation stated within 14 days (that are not rest days) prior to the check-in date, the Ordering Party will be charged a cancellation fee in the sum of 15% (fifteen percent) of the value of the order (regardless of the time that has elapsed from the date the booking was made).
- Upon non-arrival to the hotel without providing a due cancellation notice, the Ordering Party will be charged a cancellation fee of 50% (fifty percent) of the value of the order.

Reservation upon availability

- Wireless Internet connection is available in rooms and public areas.
- Free access to the Fitness center.
- Rates Net to the hotel.
- Rates are subject to VAT when applicable by law.
- Isrotel holds the right to stop/amend rates and conditions at any time.

Reservations E-mail address: Corporatereservations@isrotel.co.il

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With best regards,

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